MISSION STATEMENT

To provide timely, responsive and professional HR services through an integrated and engaged Civilian Human Resources Program that exceeds our stakeholder’s expectations.
Four Area CPAC’s coordinate personnel actions with Korea Region CPOC located in Taegu.

CPAC Area II Seoul
- Reports to Director, HRD-KOR

- General Advice & Assistance
- Labor Management Advice
- Disciplinary Actions
- Local CPAC Training
- Recruitment Strategies
- Employee Benefits

CPOC-Korea Region
- Reports to Director, HRD - Korea Region

- Classify Positions
- Processes Personnel Actions
- Maintains Official Personnel Folders
- Rate/Rank/Applications
- Administer Training
- Manage Automated Database

CPAC RELATIONSHIPS AND FUNCTIONS
SERVICED POPULATION

Area II CPAC
4,003 Employees
2,216 KN
1,197 US App Fund
179 US NAF
411KN NAF
6,481 Military
6,592 U.S. Family

5,902 Others
26,981 Total Area II

Support
27 Separate Commands
Eighth U.S. Army
USFK/CFC/UNC
IMA KORO
USAEDFE
USACCK
1st Signal Bde
501st MI
DAPS
DeCA
Other DOD and Army

Activities Serviced/POCs: 92
LABOR RELATIONS

• 2 Labor Unions

- National Federation of Federal Employees (NFFE Local 1363)
- Korean Employees Union (KEU)

OUTSTANDING RELATIONSHIPS
LOCAL CPAC TRAINING COURSES

New Employee Orientation (Bi-monthly)

Introduction to Korean Supervision for U.S. Military and Civilian Supervisors (Quarterly)

Human Resources (HR) for US Supervisors (Quarterly)

Leadership Education and Development (LEAD) (Monthly)

KN Supervisor Development (Quarterly)
CONCERNS

• Recruitment time
• Quality of applicants
• High Declination Rate (25-30%)

AND SUCCESSES

• ISR III - Customer Service = Green
• ICE Satisfaction Rate: 91%
GOALS

• Providing timely/quality service
• Keep the Area II workforce informed about important changes in personnel rules and benefits.
• Increased On-Site Staff Visits
• Build Trust and Rapport with Customers
• Partnership with management and CPOC to reduce fill time
• Working as a team to make Area II the “Assignment of Choice in Korea”